



Second Opinion[®]

Ensure your employees receive the right care, at the right time.

When faced with a serious medical condition, your employees will be reassured knowing that the diagnosis is correct and their doctor's treatment plan offers the best possible outcome.

Second Opinion is a collaboration between Saskatchewan Blue Cross and WorldCare International, Inc. This valuable service broadens care and treatment options for your employees. Completely confidential, it allows eligible plan members and dependents with qualifying medical conditions access to an independent medical review done by top specialists in the world.

How it works.

When your employee calls the Second Opinion service line, a WorldCare Case Manager will talk them through the process, provide the necessary release forms and contact the treating physician to collect medical records.

A team of specialists at a WorldCare Consortium hospital then works together to review every aspect of the case. Within 2 weeks, the patient will receive a written report detailing the medical consultation, treatment recommendations, and answers to questions the employee or employee's treating physician may have. If needed, an audio consultation can be arranged with the treating physician. Throughout the process, the employee's WorldCare Case Manager stays in close touch.

Why a Second Opinion?



MORE THAN A REVIEW

26% of Second Opinion reviews result in a change in diagnosis and **75%** result in a changed treatment plan.



TIMELY RESULTS

Within **2 weeks** of receiving medical files, a multidisciplinary team of medical experts will provide their review of the case.



EXPANSIVE COVERAGE

100+ serious and complex conditions in **15 major categories** covered.



AN EXPERT TEAM

4-7 medical specialists and sub-specialists participate in each Second Opinion team review.

The value of WorldCare

WorldCare sends cases to the best institution within the WorldCare Consortium for their condition, regardless of where the member lives. A Second Opinion can eliminate misdiagnoses, unnecessary or inappropriate therapies and "trial and error" treatment plans for rare medical conditions - at no cost to your employee.